| *Resume* |  |
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Personal Information

| Name: | David Alberto Valles Gómez |
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EDUCATION

| University: | Universidad Francisco Gavidia (3 years of Bachelor's degree in marketing) |
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| High School: | Colegio Don Bosco (2006-2007) |
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LANGUAGES AND OTHER

Languages: Spanish (native language); English (second language)

JOB EXPERIENCE

-Convergys (Call center)

Thecnical support and customer service (2012-2015)

-Cognizant (call center)

Customer service (2016- 2019)

WORK REFERENCES

| **Nmae:** | Frederick Franco |
| --- | --- |
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PERSONAL REFERENCES

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