**CURRICULUM VITAE.**

* Marlon Espinoza Quezada
* 8262-5169
* Mesqueza87@gmail.com
* Pista el Mayoreo, Maxi Pali La Subasta 1 block south, 2 blocks east, 30mts south.

Identification number:

* 001-111087-0056U.

Objectives:

* Apply all knowledges adquired during the time I have been working for BPO industry; using the ability to be able to work in any type of LOB Care, Saves, Sales and Chat/Email.

Education

* Primary:

Colegio Experimental México. Highschool: Diploma provided by Escuela Normal from colegio 14 de Septiembre

Colegio Experimental México/Instituto Manuel Olivares.

* Technical education:

Manuel Olivares Institute, accounting career.

Cornerstone English Institute.

Experience

**Partners in Christ**: Interpreter from March 2008 to June 2008 3 months contract.

**Hotel Camino Real**: Front Desk, July 2008 to August 2011.

**Sitel** **Nicaragua:** Campaign Mobilicity, Customer Service. Virgin Mobile, Customer Service/Retention. September 2011 to March 2014.

**Convergys**: Sales, May 2014 to October 2015.

**Sitel Nicaragua**: Sales/Digital care (chat and e-mail) January 2016 to April 2018.

**Ibex Global:** Campaign Purchasing PowerChat agent/Mentor. Care voice Netflix May 2018 to March 2019 and June 2021 to April 2022

**E4CC**, English coach 2000

**Web help** sales agen, 2022

**Programa Sandino Dos Colegio Maestro Gabriel**: English teacher, accelerated program for highschool 2015-2016.

Skills

* Advance English Grammar, English teaching, abilities to work in different lines of business Chat/Care/Retentions/Sales.

**Personal References:**

* Lesvin Sosa 8197-9650 Ibex global
* Carlos Henriquez 8252-9278