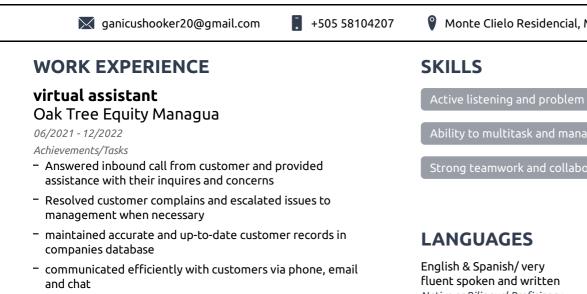
Mark Hooker Pacheco



- collaborated with team members to ensure that service level targets where met
- consistently met and exceeded individual performance metric, including call quality and customer satisfaction score
- Real estate agent Buying storage facilities from property owners Outbound calling and inbound calling

💡 Monte Clielo Residencial, Managua, Nicaragua

Active listening and problem solving abilities

Ability to multitask and manage time efficiently

Strong teamwork and collaboration skills

Native or Bilingual Proficiency

PERSONAL DETAILS

Date of Birth: July 9th 1996

Gender: Male

EDUCATION

Study Program

Victory Christian Center School Charlotte, NC 3.8 GPA

05/2009 - 11/2014 Courses

- Graduate of AP English